European Reference Network

ERN eUROGEN
Rare Uro-Recto-Genital Diseases & Complex Conditions

ERN eUROGEN CPMS Newsletter
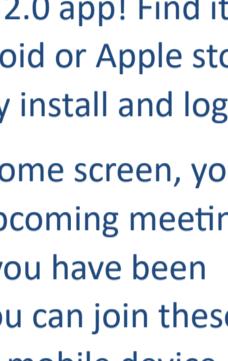
Welcome to the latest CPMS update!
Bringing Experts Together for Rare Urorectogenital Care

CPMS updates

CPMS 2.0 in App form

With the new and improved version of CPMS 2.0, the aim is to make it as easy as possible for you as clinicians to add or contribute to case discussions.

CPMS 2.0

Please don't forget that you can now you can do this on the go with the CPMS 2.0 app! Find it in your Android or Apple store and simply install and log in.

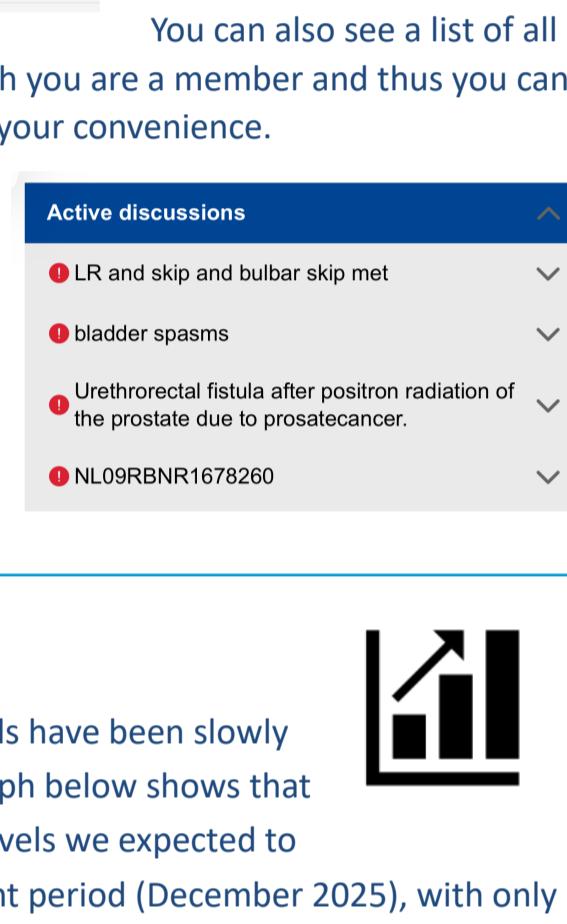| Next meeting	⌃
Discussion for Ash Andy 751 - 45 min	
🗓 Date	12 Jan 2026
🕒 Time	18:00 - 18:45
Participants	⌃
👤 Darren Shilhan (host) (accepted)	›

On your home screen, you'll see any upcoming meetings to which you have been invited. You can join these from your mobile device with ease.

You can also see a list of all the active discussions of which you are a member and thus you can easily add your comments at your convenience.

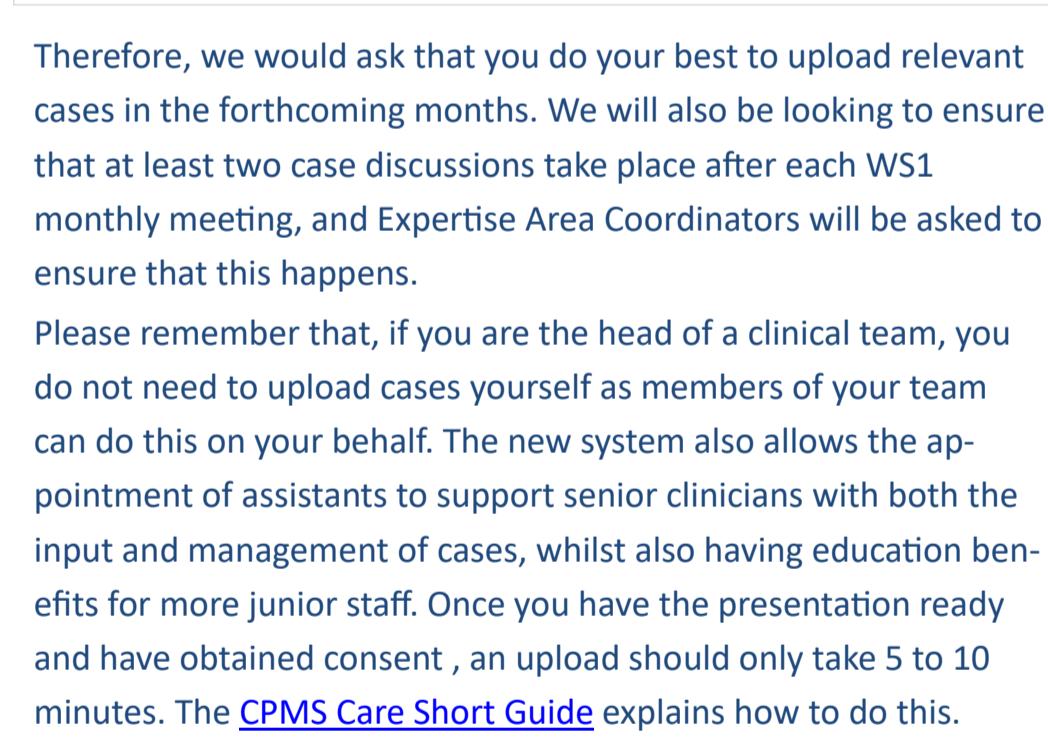| Active discussions	⌃
🔴 LR and skip and bulbar skip met	⌄
🔴 bladder spasms	⌄
🔴 Urethrorectal fistula after positron radiation of the prostate due to prosatecancer.	⌄
🔴 NL09RBNR1678260	⌄

So, download the app today. If you have any problems or need any assistance, please get in touch with us. Otherwise, all the best with your mobile management of cases!

Performance

In recent weeks, CPMS panels have been slowly increasing. However, the graph below shows that we are still well below the levels we expected to see my Month 27 of the grant period (December 2025), with only 44 patients uploaded against an expectation of 77.
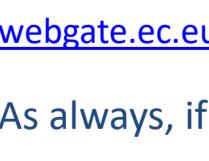

7. Patients added to CPMS

Therefore, we would ask that you do your best to upload relevant cases in the forthcoming months. We will also be looking to ensure that at least two case discussions take place after each WS1 monthly meeting, and Expertise Area Coordinators will be asked to ensure that this happens.

Please remember that, if you are the head of a clinical team, you do not need to upload cases yourself as members of your team can do this on your behalf. The new system also allows the appointment of assistants to support senior clinicians with both the input and management of cases, whilst also having education benefits for more junior staff. Once you have the presentation ready and have obtained consent , an upload should only take 5 to 10 minutes. The CPMS Care Short Guide explains how to do this.

- Access CPMS here
- Set up your EU Login here

Accessing the platform

Having problems with EU Login?

As a Helpdesk, our most requested support task is to help people fix their EU Login issues. Problems can be the result of a number of things, but the most common is either **a change of phone or phone number**.

When this happens, you should **uninstall the EU Login app** and then **reinstall**. When you then go to EU Login, you will be prompted to simply **log in with your password** as no mobile device will be associated with your account. Click here for the guide that explains how to link your mobile device to your account once again.

On a related note, please also remember that, for your **two-factor authentication**, you can **no longer use an SMS code**! Instead, you will also need to **use the EU Login app**. Just follow the advice above after installing the app.

EU Login

CPMS 2.0

Note: You should **access CPMS** using this link: https://cpms2.ern-net.eu/screen/public. Please **update your bookmarks**!

If you do not already have a CPMS account, you have two choices:

- Send your EU Login ID (not your username or password) to us, and we will set up your account for you.
- Go to CPMS and you will be prompted to **fill in your details** to sign up.

For those who already had an account for the earlier version of CPMS, it has been migrated across automatically to CPMS 2.0. However, when you log in to CPMS 2.0 for the first time, you will need to check the consent boxes.

Please remember, if you have **any issues** with **or questions** about accessing CPMS 2.0, **please get in touch** - we're here to help!

System security & usage

CPMS 2.0: Ready to Use and Fully GDPR-Compliant

Over the past months, the Commission has hosted several dedicated webinars for Data Protection Officers (DPOs) from member HCPs, focusing on one key message: **CPMS 2.0 is secure, robust, and ready for use**. A comprehensive Data Protection Impact Assessment (DPIA) has been carried out, confirming the platform's full compliance with GDPR requirements.

If your hospital or DPO has not raised the need for a new DPIA for CPMS 2.0—following direct outreach and invitations to these webinars—you can now confidently start using the system. Not sure whether your DPO is already aware of CPMS 2.0? We recommend checking with them to be certain.

Once your centre/DPO has explicitly confirmed that CPMS 2.0 may be used, please let us know so that we can formally record this confirmation.

Finally, a quick reminder to consult your DPO regarding the use of the new consent form. While the former consent form remains valid for use with the new system, please ensure that only the CPMS consent option is selected, and not the other two available options.

Training & assistance

EU Commission Support

A number of training courses for clinical users are still scheduled in the months ahead. Click the date of your choice to download the calendar invite.

February 17 @ 10:00am CET

March 17 @ 10:00am CET

On the Commission's website, you will find a video that gives an overview of the new system: webgate.ec.europa.eu/ern/imgs/CPMS2.mp4

There is also a video explaining the sign up process: webgate.ec.europa.eu/ern/imgs/signup.mp4

As always, if you have any comments, suggestions, questions, or requests for CPMS support, please don't hesitate to contact us.

CMPS Help Guides

Currently, there are several guides to help you get started with the new system. You can find them all through this link. The main available documents are:

- **CPMS 2.0 Care Reference Manual**
- **CPMS 2.0 Care Short Guide**
- **CPMS 2.0 FAQ**

You can also find here some additional **videos**, as well as the updated **patient consent forms**.

If you find that your particular issue isn't covered by the existing guides and the FAQ, please don't hesitate to let us know. We're always open to the idea of creating additional guides to ensure that our users have the best possible experience when using CPMS. We are also planning to update all current guides in the near future.

CPMS helpdesk

eUROGEN CPMS Helpdesk is also here to support you with getting online. Please get in touch if you require either personalised or team training, which we can conduct online.

As ever, if you require any support with creating and managing panels, joining meetings, or any other CPMS-related issue, please don't hesitate to get in touch at cpmshelpdesk@eurogen.ern-net.eu

Funded by the European Union