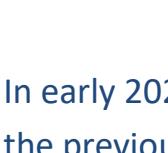# ERN eUROGEN CPMS Newsletter

Issue 9 (June 2025)

Helping you to use CPMS 2.0

Welcome to the new issue of the CPMS newsletter that focuses on the new version of the platform. As always, if you have any comments, suggestions, questions, or requests for CPMS support, please don't hesitate to <u>contact us</u>.

CPMS updates

Welcome to CPMS 2.0

ERN eUROGEN successfully made the transition to CPMS 2.0 on 27th November 2024. As registered users of the old version, your accounts were seamlessly migrated to the new system.
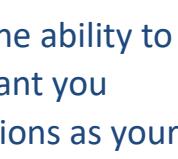
In early 2025, all of the panel information that had been input to the previous system was also migrated across to CPMS 2.0.

From now on, all new patient discussions will take place on this upgraded platform, which is designed to offer a more user-friendly and efficient experience for you, the clinicians. Unlike the old version, this one has been built with input from both helpdesk operatives and health professionals, utilising their experiences, both good and bad, of the previous version.
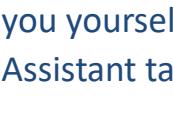
However, please be assured that, whilst a number of things have changed, the system is still secure, and no identifying patient details will be seen by anyone outside of your centre.

And, of course, we look forward to continuing our work together with you, the experts, on this improved platform throughout the coming years.

CPMS 2.0 new feature focus

Assistants

One of the new features in CPMS 2.0 is the ability to add Assistants to your profile. Any Assistant you specify will be granted the same permissions as yourself in the system and will thus be able to act on your behalf and support you in managing your patient discussions.

To see the assistants linked to your account (as well as any clinicians you yourself are assisting), go to My Account and then to the Assistant tab. This is where you can also add a new Assistant.

You should ensure that no unwanted or inactive accounts are listed here. Please also be aware that you can only add a user as your assistant who is from the same clinical centre as yourself.
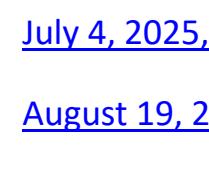
Chat & Messaging

The new CPMS allows you to send one-to-one messages to other users. To access this page, look for the speech bubble in the top right-hand corner of the screen. You can also be added to group chats. If you wish to create a group discussion, please <u>contact us</u>.

Accessing the platform

EU Login

In order to log in to the new system, an EU login with two-factor authentication is still required.

IMPORTANT: Please note that the option to use an SMS code for your two-factor authentication will be removed by 30th June. Ensure that you have swapped to using the EU Login app before that date. Here is the <u>link</u> to the guide to help you do this.

CPMS 2.0

You can access CPMS (via EU Login) using this link: <u>https://cpms2.ern-net.eu/screen/public</u>. Please ensure that you update your bookmarks!

When you log in to version 2.0 for the first time, you will need to check the consent boxes. If you do not already have a CPMS account, you will be prompted to **fill in your details to sign up**.

You may need to update a few parts of your profile. For example, your Profession may have been set to 'Other', following the migration of your information. To update this:

- Navigate to My Account > Personal Information.
- Click "Edit Information" and go to the "Profession" field
- Tip: If the list appears limited (e.g., only "Other," "Radiotherapist," and "Physiotherapist"), delete the prefilled text in the field to reveal the full list of professions.

System security & usage

Data Protection

The Commission has now run a couple of webinars for Data Protection Officers from member HCPs. These are designed to explain that the new system is secure and that a corresponding Data Protection Impact Assessment (DPIA) has been conducted, which has confirmed the platform's full compliance with the GDPR.

Presuming that your hospital/DPO has not raised any requirement for a new DPIA for CPMS 2.0 (having been contacted directly about this previously, as well as invited to the aforementioned webinars), you can now use the system. If you are unsure whether your DPO is aware of the new system, please check with them.

If your centre/DPO has explicitly confirmed that CPMS 2.0 can be used, please <u>let us know</u> so that we can record this.

Training & assistance

EU Commission Support

A number of training courses for clinical users are still scheduled in the months ahead. Click the link of your choice to download the calendar invite.

<u>July 2, 2025, 10:00 am CEST</u>

<u>July 4, 2025, 3:00 pm CEST</u>

<u>August 19, 2025, 3:00 pm CEST</u>

<u>August 21, 2025, 10:00 am CEST</u>

<u>September 23, 2025, 10:00 am CEST</u>

<u>September 25, 2025, 3:00 pm CEST</u>

On the Commission's website, you will find a video that gives an overview of the new system: <u>webgate.ec.europa.eu/ern/imgs/CPMS2.mp4</u>

There is also a video explaining the sign up process: <u>webgate.ec.europa.eu/ern/imgs/signup.mp4</u>

Funded by the European Union

CMPS Help Guides

Currently, there are several guides to help you get started with the new system. You can find them all through this <u>link</u>. The main available documents are:

- **CPMS 2.0 Care Reference Manual**
- **CPMS 2.0 Care Short Guide**
- **CPMS 2.0 FAQ**

You can also find here some additional **videos**, as well as the updated **patient consent forms**.

If you find that your particular issue isn't covered by the existing guides or the FAQ, please don't hesitate to let us know. We're always open to the idea of creating additional guides to ensure that our users have the best possible experience when using CPMS.

CPMS helpdesk

eUROGEN CPMS Helpdesk is also here to support you with getting online. Please get in touch if you require either personalised or team training, which we can conduct online.

As ever, if you require any support with creating and managing panels, joining meetings, or any other CPMS-related issue, please don't hesitate to get in touch at <u>cpmshelpdesk@eurogen.ern-net.eu</u>