



# ERN eUROGEN CPMS Newsletter

Issue 6 (Winter 2021-22)

Hello, all. Here is the latest issue of the eUROGEN CPMS newsletter with the latest updates and tips on CPMS. As always, if you have any comments, suggestions, questions, or requests for CPMS support, please don't hesitate to contact us at [cpmshelpdesk@eurogen.ern-net.eu](mailto:cpmshelpdesk@eurogen.ern-net.eu).

## CPMS update

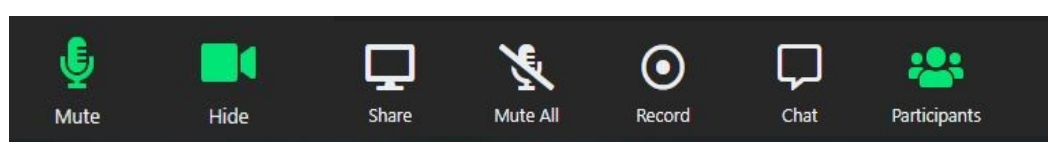


On 15 December 2021, CPMS underwent a major update, which resulted in both cosmetic and functional improvements.

We are really hopeful that this update will significantly improve the CPMS panel meetings. Below are some highlights of the major changes. Please feel free to login and try for yourself!

### Improvement of video conferencing tool

The video conferencing tool that is used for panel meetings has been updated and is now easier to navigate, looking more like other popular web-conferencing software. Screen sharing is easier and the buttons for different actions are more prominent in the lower part of the screen. Organizers can also mute and unmute all participants.



As a Panel Lead or meeting organiser, you are now able to invite all panel members all at once for a meeting, as well as expert groups which we will discuss later.

### Extension of the Panel Manager permissions

The functionality for Panel Managers was extended, with one of the most important changes being that Panel Managers are now able to close signed-off panels. This means that Panel Leads don't need to worry about closing their own panels!

### Introduction of Expert Groups

The new version allows the creation of Expert Groups. This means all clinicians with a certain specialism can be brought together in an expert group which allows quicker panel set-ups as they can then be invited with a single click of a button.

Further improvements are expected throughout 2022, and a call for tenders for the new CPMS has also been published. If you have any recommendations or wishes for the new system, please let us know.

If you would like to watch the webinar mentioned above, it will soon be added to the list of Webinars on the Global Dashboard page of CPMS, the page you land on when you log in.

## Cross ERN collaboration



In order to provide clinicians with optimal advice and to learn from each other, we are aiming to intensify collaboration with the other ERNs. We have scheduled joint panels with ENDO-ERN which will take place on a regular basis.

## Handy Hints



If you are unable to attend to a panel meeting but want to provide your advice, you can go directly to the **contributions** tab and write your advice. This way, your advice will be correctly saved and easily accessible for the panel lead when writing the panel outcome.

## Upcoming Events



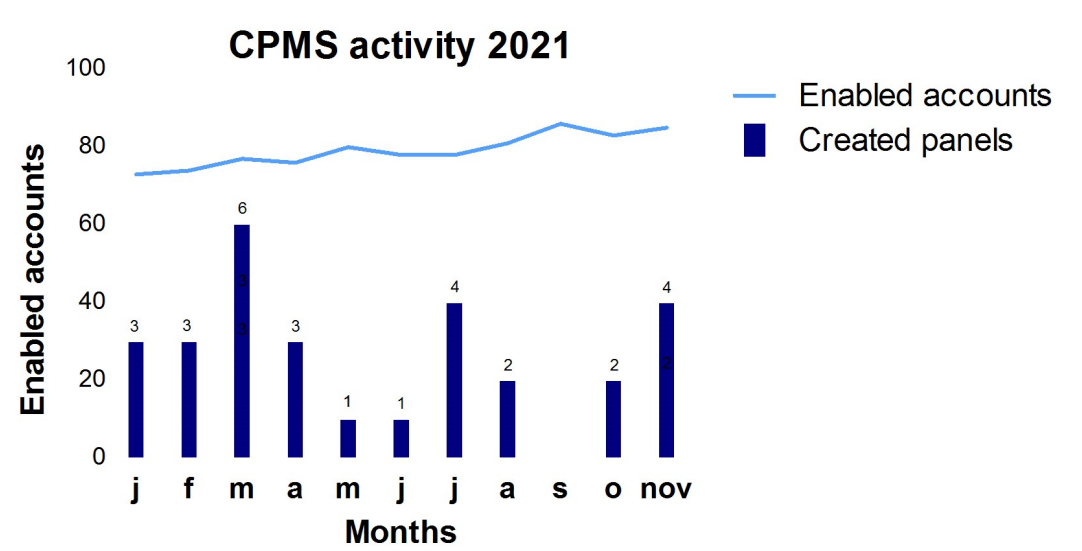
Monday 10th January — 18:00-19:00 CET  
WS1 CPMS discussion for Panel #2461

## Panels & Performance



Throughout 2021, we have added 29 panels in total, which was a great effort, so a big thank you to all of you.

We are expecting an increase in panels during 2022 as the new members join the eUROGEN network, but we still need all centres to carry on using the ever-improving system.



### CPMS mobile app

We are closely following the development of a CPMS mobile app. The main idea is a simple and easy-to-use app that supports clinicians in their use of CPMS. The initial concepts are currently being discussed and input from our clinicians is greatly appreciated. So, if you have any recommendations or would like to be directly involved, please let us know.



### The Knowledge/Please remember...

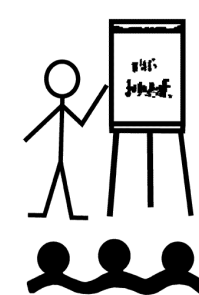
Having problem with your login or creating a panel? Please check the eUROGEN website under the [For our clinicians](#) tab for guides on access request, panel creation and an expanding FAQ section.



### Deactivation of CPMS accounts

On 1st October 2021, the SANTE CPMS Helpdesk locked all CPMS accounts that had not been used within the last 12 months. If you had not logged in since September 2020, your account may well have been locked. To have your account reactivated, please contact us, though be aware that it may take 24 hours for it to become active again.

Please note that this exercise is usually repeated every three months.



### CPMS Training & Support

In addition to adding more CPMS information and help to the eUROGEN website, we are still available to provide more direct training, albeit virtually at the moment!

With a raft of new ERN eUROGEN members having joined us on 1 January this year, we are planning on organising some educational webinars on the use of CPMS. Of course, if you are already a member feel free to join these.

As ever, if you require any support with creating and managing panels, joining meetings, or any other CPMS-related issue, please don't hesitate to get in touch at [cpmshelpdesk@eurogen.ern-net.eu](mailto:cpmshelpdesk@eurogen.ern-net.eu)

And don't forget that there is a [CPMS training environment](#) where you can test out almost all the functionality that is available in the Live version. If you want to practice uploading a patient or arranging a meeting, this is a great resource for learning how to do this without the risk of using actual patient information. Please email for the login details.

